

# **Alvaro Mondragon**

## Production Graphic Designer

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## **Work Experience**

## Michaels Stores Inc. | Irving, TX

Production Graphic Designer | Nov 2014 to Jan 2025

- ▶ Implemented and maintained automated workflows using Easy Catalog for multiple creative teams.
- Managed and scaled automation components to improve productivity and accuracy.
- Streamlined InDesign templates for improved usability and consistency; optimized use of layers, libraries, and styles.
- ▶ Created SOPs to ensure consistent and efficient processes across the production team.
- ► Collaborated with printers to ensure correct specs, die cuts, varnishes, and file releases.

## Navarro Discount Pharmacy | Miami, FL

Planogram Designer/Coordinator | Feb 2014 to Sep 2014

- ▶ Adhere to a schedule aligned with category buyers' ECRM shows.
- ► Collect and analyze data from various departments, while coordinating with category buyers on optimal product placement.
- ▶ Photograph and organize products for display.
- Review sales patterns and retail display space for merchandise.
- ▶ Manage the uploading of planograms to the web portal for store execution.

## Navarro Discount Pharmacy | Miami, FL

Graphic Designer | Jul 2011 to Feb 2014

- ▶ Design and organize weekly ads and circulars.
- ▶ Manage and coordinate the release of weekly promotional e-blasts to customers.
- Support the Marketing Department with event preparations and promotional setups.

## Navarro Discount Pharmacy | Miami, FL

E-commerce Associate | Jan 2011 to Jul 2011

- ► Provide customer service via phone
- Organize, photograph, and digitally retouch product images
- ► Execute data entry and category management for website listings

## **Education**

Miami International University of Art and Design | Bachelor of Fine Arts (BFA), Graphic Design | Graduated August 2012 Miami Dade College | Associate of Arts (AA), Commercial Arts | Graduated June 2008

## Skills

#### **Core Competencies**

Print Production, Workflow Automation, Template Design, Branding, SOP Development, Typography, Marketing Collateral, Packaging, Project Management

#### **Technical Skills**

Adobe Creative Suite (InDesign, Illustrator, Photoshop, Acrobat), Easy Catalog, DALIM, Extensis Portfolio, Workamajig, JDA, Constant Contact, Microsoft Office (Word, Excel, PowerPoint), macOS

#### Soft Skills

Adaptable, Problem Solver, Dedicated, Team Player, Positive Attitude, Observant, Strong Time Management, Open-Minded

## Languages

Fluent in English and Spanish